



ISO27001 - Readiness Service

What is it?

The **norm.** ISO27001 Readiness service helps to ensure that your organisation has the correct policies, procedures, and measures in place to protect the confidentiality, integrity, and availability of your information assets.

It may be dull, but processes make any organisation tick along efficiently. It's also a necessity if you want to achieve industry-recognised accreditations and demonstrate to your shareholders, customers, and trading partners that their data is in safe hands.

The purpose of the Readiness Service is simple:

- * To assess your organisation against the ISO27001 standard.
- * To assist with the implementation of a compliant ISMS
- * To kickstart your audit process and/or train your internal audit team.
- * To attend and assist in the certification audit, if required.

Why now?

As data breaches become increasingly common, even amongst the world's largest companies, maintaining the security and privacy of customer data is a growing area of concern for businesses and the IT organisations that support them. In the context of IT security, compliance means ensuring that your organisation meets the standards for data privacy and cyber security that apply to your specific industry.

Certain industries are mandated to deploy systems and controls to protect the security and privacy of sensitive data. While doing so inevitably incurs a cost, it also brings significant benefits. Even if your organisation is not required to do so by law, adhering to compliance standards delivers many advantages.

The ISO27001 Readiness service from **norm.** supports both the instigation and enhancement of security integrity initiatives, and in so doing reduce operational risks and increase revenue generating opportunities.

Can you afford to expose your business to financial, operational, and reputational risk?

What's included?

- * An assessment against the ISO27001 standard*
- * The creation of an implementation plan and with defined action owners
- * Fully qualified expert assistance, to the level you require, with the implementation of a compliant Information security management system (ISMS).
- * A "re-check" of your ISMS, used to kickstart your audit program.
- * Support during your certification audit, if required.
- * Access to a fully integrated and pre-configured online ISMS tool to aid expedited certification (additional subscription required).



Want more detail?

For the full Service Description of our ISO27001 Readiness Service [<<ClickHere>>](#).
To register your interest and get one of the team to call you [<<ClickHere>>](#)
or just give us a call on **+44 (0)20 385 55242**.

*Unless a norm. ISO27001 Gap Analysis has been recently conducted.

*Reassuringly dull cyber security

norm.TM

In a nutshell...

Demonstrating your commitment to meeting regulatory and best practice standards is a direct reflection on the integrity and sustainability of your business. While customers procurement processes or investor requirements are often some of the main drivers for embarking on compliance initiatives, the benefits are far greater in terms of fostering long-term relationships with customers, suppliers, and partners and contributing to the bottom line. The **norm**. ISO27001 Readiness service is designed to make a customer's ISO compliance journey as hassle-free as possible and make sure your organisation is fully prepared and capable to pass the external audit and achieve certification.

What are the business benefits?

Having your organisation formally accredited to these compliance standards provides numerous business benefits including, but not limited to;

- * Reduced direct and indirect operational risks from a cyber-attack or data breach
- * Re-enforcing customer and supplier trust
- * Opening new markets and revenue streams
- * Improving the company's value to shareholders and investors
- * Reduced corporate insurance premiums
- * Reduced likelihood of industry fines from regulatory infringements

How does it work?

Once you sign up to the service, a member of our customer experience team will be assigned as your project lead. They will arrange a welcome call with you to run you through the process, outlining who is responsible for each element of the service. We will then:

- * Introduce you to your fully qualified Information Security consultant who will be responsible for assisting you with the implementation of the Information Security Management System (ISMS) that will be used to form the basis upon how your organisation will be assessed by the external auditor.
- * Where a norm. Gap Analysis has not already been conducted, your consultant will provide a list of documentation required for review and a mechanism of sharing that documentation will be agreed. Once reviewed the Gap Analysis and recommended actions report will be produced.
- * Once the Gap Analysis has been completed, the consultant will agree and build the project plan and tasks that will lay out how the implementation of the ISMS will be completed, by whom and by when.
- * Your consultant will then complete the tasks assigned to them and, if required, fully manage the implementation of the ISMS to achieve the outcome, i.e. To achieve certification.

FAQs...

What is ISO27001?

ISO27001 is the international standard focused on information security. Which means it aims to preserve the confidentiality, integrity, and availability of information in all of its forms. This is achieved by the implementation of an information security management system, underpinned by risk management processes, and supported by 93 security controls. These security controls are split into 4 themes: Organisational, People, Technological, and Physical. The intended outcome of all of this is a holistic and self-improving system which is tailored to your organisational needs.

How long will an implementation take?

A Gap Analysis and report publication typically takes on average 3 weeks to be completed. Once this has been completed the implementation aspect of the project varies depending on how close to compliance the organisation already is. But a good rule of thumb is 6 months to 12 months following gap analysis completion, this gives time to implement changes and generate evidence ahead of certification. Particularly complex organisations may take longer.

Does norm. provide all the tools and templates required to implement the ISMS?

Yes. There are several options available, but norm's preferred option is to deploy an online ISMS platform, that provides organisations with a fully integrated ISMS and templated policies which together can be amended, added to, or adopted, to fully reflect the operational aspects of your organisation. This platform is delivered at an additional subscription cost to the ISO27001 Readiness service. Although, due to the efficiency gains made and ease of collaboration provided by the use of such a tool the subscription costs incurred are often easily covered by the longer time required and associated higher consultancy costs that would be incurred if the ISMS were to be implemented on a more traditional and more manual document-by-document basis.

Can norm. provide the ISMS platform on a software only basis and we manage the implementation ourselves?

Yes. norm. can provide the software at preferential pricing to its customers. The customer can then choose to manage the implementation entirely themselves or only engage norm. to review and/or conduct mock audits prior to external audit. As with most things in life, engaging an expert is quite often the most expedient and cost-efficient way to achieve an outcome, particularly if it is in an unfamiliar field. Implementing an effective ISMS is a lot more than simply adopting a set of "boilerplate" templates and an auditor will see through this immediately. The ISMS needs to reflect your organisation and its practices and clearly demonstrate how it is contributing to managing information security. Norm's Information Security consultants are fully qualified and have years of experience implementing ISO27001 in both small, medium, and large enterprises across multiple different industries.

How do I manage certification on an ongoing basis?

As part of the implementation of your ISMS you will have to allocate roles and responsibilities relating to, risk management, internal auditing, continual improvement and so on. This can be set up during the implementation process to be done internally or norm. can help manage the ISMS as part of the ISO27001 Ongoing management service.

Do I need to renew my certification?

Your certification body will require you to undergo a yearly surveillance audit. These audits typically cover a set number of ISMS clauses and controls and are performed to ensure that your ISMS is being continually managed.

Once every 3 years you will be required to undergo a full recertification audit which will cover all clauses and controls that have been included in your certification.

norm.