



Compliance Services

What is it?

The **norm.** Compliance Services help to ensure that your organisation has the correct policies, procedures and measures in place to protect the confidentiality, integrity and availability of your confidential information assets.

It may be dull, but processes make any organisation tick along efficiently. It's also a necessity if you want to achieve industry-recognised accreditations and demonstrate to your shareholders, customers and trading partners that their data is in safe hands.

The purpose of Compliance Services is simple:

- ★ To facilitate applications for various security and compliance standards
- ★ To provide access to highly experienced consultants to guide you through the compliance standards
- ★ To arrange audits by qualified assessors
- ★ To deliver final certifications and reports with analysis and recommendations

Why now?

As data breaches become increasingly common, even amongst the world's largest companies, maintaining the security and privacy of customer data is a growing area of concern for businesses and the IT organisations that support them. In the context of IT security, compliance means ensuring that your organisation meets the standards for data privacy and cyber security that apply to your specific industry.

Certain industries are mandated to deploy systems and controls to protect the security and privacy of sensitive data. While doing so inevitably incurs a cost, it also brings significant benefits. Even if your organisation is not required to do so by law, adhering to compliance standards delivers many advantages.

Compliance Services from **norm.** support both the instigation and enhancement of security integrity initiatives, and in so doing reduce operational risks and increase revenue generating opportunities.

Can you afford to expose your business to financial, operational and reputational risk?

What's included?

- ★ The **norm.** Compliance Services allow you to submit applications for various security and compliance standards including Cyber Essentials, Cyber Essentials Plus, IASME Governance and ISO 27001
- ★ Optional access to our consultants who will guide you through compliance standards and assessments
- ★ Audits by qualified assessors to examine the controls you have in place, ensuring that they meet the standards of a technical and a process audit
- ★ Final certifications and reports with analysis and recommendations where required



Want more detail?

For the full Service Description of our Compliance Services [<<ClickHere>>](#).
To register your interest and get one of the team to call you [<<ClickHere>>](#)
or just give us a call on **+44 (0)20 385 55242**.

*Reassuringly dull cyber security

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In a nutshell...

Demonstrating your commitment to meeting regulatory and best practice standards is a direct reflection on the integrity and sustainability of your business. While avoiding fines is often one of the main drivers for embarking on compliance initiatives, the benefits are far greater in terms of fostering long-term relationships with customers, suppliers and partners and contributing to the bottom line. The **norm**. Compliance Services are designed to help organisations to meet both basic and advanced compliance standards, and our experts are on hand to guide you through your continuous compliance journey.

What are the business benefits?

Having your organisation formally accredited to these compliance standards provides numerous business benefits such as:

- ★ Reduced direct and indirect operational risks from a cyber-attack or data breach
- ★ Re-enforcing customer and supplier trust
- ★ Opening new markets and revenue streams
- ★ Improving the company's value to shareholders and investors
- ★ Reduced corporate insurance premiums
- ★ Reduced likelihood of industry fines from regulatory infringements

How does it work?

Once you sign up to the service, a member of our customer experience team will be assigned as your project lead. They will arrange a welcome call with you to run you through the process, outlining who is responsible for each element of the assessment. We will then:

- ★ Provide access to the assessment portal(s).
- ★ Arrange required consultancy services (for Guided or Supported service variants).
- ★ Agree on a date for the assessment.
- ★ Where applicable, provide you with a report detailing the tests that were conducted, the results of those tests and any required remedial steps. You will also receive an overall result advising whether you have been awarded your accreditation

Once you successfully achieve your accreditation, this enables you to display your certificates and the associated logos on your website and in marketing materials.

FAQs...

What are Cyber Essentials and Cyber Essentials Plus?

Cyber Essentials and Cyber Essentials Plus are accreditations that review the technical controls you have in place to secure your business and customers from cyber threats.

What is IASME Governance & IASME Governance Audited (Gold)?

IASME Governance and IASME Governance Audited (Gold) are Process, People and Controls focused accreditations aligned to the Government's Ten Steps to Cyber Security. They specifically address the requirements of the General Data Protection Regulation (GDPR). IASME Governance is aligned to a similar set of controls to ISO27001 but is more affordable and achievable for small and medium-sized organisations to implement.

What is ISO27001

ISO 27001 is a specification for Information Security Management Systems (ISMS). An ISMS is a framework of policies and procedures that includes all legal, physical and technical controls involved in an organisation's information risk management processes. This standard enables organisations of any kind to manage the security of assets such as financial information, intellectual property, employee details and information entrusted by third parties.

What's involved?

Both Cyber Essentials and IASME Governance accreditations are based on verified self-assessment questionnaires completed by your organisation that clearly demonstrates your organisation's compliance with the schemes. IASME Governance Audited (Gold) and Cyber Essentials Plus is an assessor-led audit of your processes, and people and technical controls. They provide independent verification that the information provided in the IASME Governance or Cyber Essentials questionnaire is accurate. The ISO 27001 GAP Analysis Service is a specialist service that reviews your current information security posture against the requirements of ISO 27001. The GAP analysis assessment will provide a true picture of your ISO 27001 compliance gap and will include expert advice on how to scope your project and establish your project resource requirements.

Do I need to renew my certification?

The purpose of these compliance accreditations is to improve your organisation's cyber-readiness on an ongoing basis. An annual certification is required to periodically validate your cyber-readiness. This acts as an opportunity to make sure that your cyber security posture is robust enough to defend against 80% of all common attacks.

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