

A reassuringly dull description*



ISO:27001 – Gap Analysis Service

What is ISO27001?

ISO27001 is the international standard for information security. The standard aims to protect the Confidentiality, Integrity, and Availability of information in all forms and types. This information could be financial information on paper, operational data within a spreadsheet, or employee details stored by a supplier. Unlike other standards, ISO27001's risk-based approach allows for a pragmatic implementation of controls designed to protect the organisation's information bearing assets.

Organisations that have implemented an Information Security Management System (ISMS) will have the tools required to handle information security risks on an ongoing basis, methodologies to continually improve their security posture, and a suite of policies and processes dealing with legal, physical, and technical security controls.

What is a Gap Analysis?

A gap analysis utilises a fully qualified **norm.** Information Security consultant to provide a view of how far from, or close to, ISO27001 compliance your organisation is. The reasons for performing a gap analysis may include wanting to:

- Understand what needs to be done to achieve ISO27001 certification
- Gain an understanding of your security posture and risks using ISO27001 as a framework
- Provide assurance on the security posture of an organisation for due diligence in the case of new acquisitions.

Additionally, your **norm.** consultant will highlight any additional risks or deviations from security best practice as they become apparent over the course of the exercise, providing additional value.

Following the gap analysis, should you want to implement an ISO compliant ISMS, **norm.** offers a Readiness Service which provides support and guidance to help remediate any issues highlighted within the gap analysis with the outcome being that your business becomes accredited.

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How does it work?

Once your order is received, a member of our Customer Experience team will take ownership of your order and contact you to introduce themselves as your project lead. They will arrange a welcome call with you to guide you through the process, outlining who will be responsible for each element of the process.

After meeting the team, a gap analysis project typically follows the steps outlined below:

- Your **norm.** Information Security consultant will provide a list of mandatory documentation, and a mechanism for the consultant to review your documentation will be agreed.
- Your key stakeholders will attend workshops with **norm's** consultant to determine whether current working practices comply with ISO27001 and are reflective of your own documentation to the extent that it already exists.
- **norm** will produce a report containing recommended actions that will need to be completed prior to undertaking an external ISO27001 certification audit, along with a budgetary level of effort estimate.
- Additionally, **norm** will also highlight any other risks that may have been identified during the documentation review or workshops.

Service Availability

The Norm Information Security consultants and Customer Experience teams are available during UK business hours, Monday to Friday 09:00 to 17:30, excluding public holidays.

The Customer Experience team will be on hand to provide advice and assistance for any queries or issues should this be required.